

Monthly Summary Report
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Department of Health

on
Thursday, June 18, 1998
9:58:30 AM



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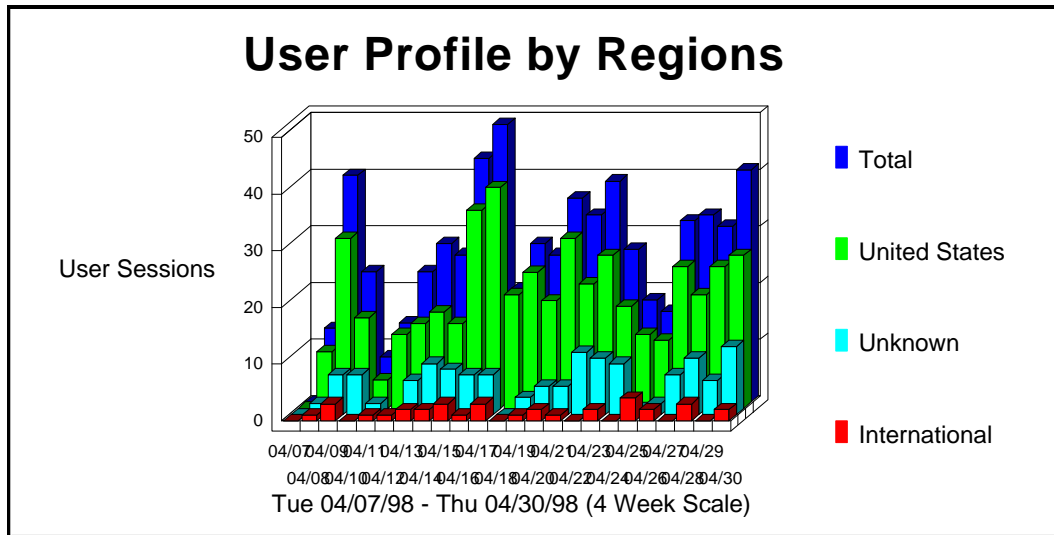
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User Profile by Regions

The User Profile by Regions Graph shows the originating location of visitors to the Web site, and helps determine what percentage of users are domestic or international.



General Statistics Table

The General Web Server Statistics Table gives a general overview of your site's activity. The number of hits for the home page is the number of actual successful hits for the HTML document that is your home page. The total number of hits are all the successful hits including HTML pages, pictures, forms, scripts and file downloads. The Domestic, International and Unknown sections outline the origin of your users in percentages of hits. The Average Hits per Day and Average User Sessions per Day are the average number of successful hits and user sessions your site has had on any given day for the report period.

General Web Server Statistics	
Date & Time this report was generated	Wednesday May 20, 1998 - 08:58:05
Timeframe	04/07/98 17:58:09 - 04/30/98 23:59:13
Number of Hits for home page	229
Total No. of Successful Hits	2963
Total No. of User Sessions	647
User Sessions from (United States)	73.72%
International User Sessions	5.25%
Origin Unknown User Sessions	21.02%
Average Hits per Day	123
Average User Sessions per Day	26
Average User Session Length	00:07:03

Most Requested Pages					
	Pages	Hits	% of Total	User Sessions	Avg. Time
1	Washington Division of Drinking Water - Drinking Water Homepage <i>http://198.187.0.42/ehp/dw/default.htm</i>	229	15.64%	186	00:01:04
2	Washington Division of Drinking Water - Fact Sheets <i>http://198.187.0.42/ehp/dw/alpha1.htm</i>	95	6.48%	87	00:01:24
3	Washington Division of Drinking Water - Publication's List <i>http://198.187.0.42/ehp/dw/newpub2.htm</i>	88	6.01%	81	00:03:02
4	Washington Division of Drinking Water - Nitrates in Drinking Water <i>http://198.187.0.42/ehp/dw/npp.htm</i>	85	5.8%	78	00:04:51
5	Washington Division of Drinking Water - Water Tap <i>http://198.187.0.42/ehp/dw/watertap.htm</i>	68	4.64%	59	00:02:56
6	Washington Division of Drinking Water - Staff Contacts <i>http://198.187.0.42/ehp/dw/dwnames.htm</i>	67	4.57%	57	00:02:56
7	Washington Division of Drinking Water - Nitrates <i>http://198.187.0.42/ehp/dw/nitrates.htm</i>	64	4.37%	57	00:03:17
8	Washington Division of Drinking Water - Drinking Water Quality <i>http://198.187.0.42/ehp/dw/dwsha.htm</i>	57	3.89%	48	00:03:41
9	Washington Division of Drinking Water - Enforcement <i>http://198.187.0.42/ehp/dw/enflink.htm</i>	56	3.82%	46	00:00:44
10	Washington Division of Drinking Water - Link Page <i>http://198.187.0.42/ehp/dw/dwlinks.htm</i>	46	3.14%	41	00:01:04

Top Entry Pages			
	Pages	% of Total	User Sessions
1	Washington Division of Drinking Water - Drinking Water Homepage <i>http://198.187.0.42/ehp/dw/default.htm</i>	20.09%	126
2	Washington Division of Drinking Water - Fact Sheets <i>http://198.187.0.42/ehp/dw/alpha1.htm</i>	10.2%	64
3	Washington Division of Drinking Water - Publication's List <i>http://198.187.0.42/ehp/dw/newpub2.htm</i>	8.29%	52
4	Washington Division of Drinking Water - Nitrates in Drinking Water <i>http://198.187.0.42/ehp/dw/npp.htm</i>	8.13%	51
5	Washington Division of Drinking Water - Nitrates <i>http://198.187.0.42/ehp/dw/nitrates.htm</i>	5.74%	36
6	Washington Division of Drinking Water - Water Tap <i>http://198.187.0.42/ehp/dw/watertap.htm</i>	4.94%	31
7	<i>http://198.187.0.42/ehp/dw/dwstds.htm</i>	3.18%	20
8	<i>http://198.187.0.42/ehp/dw/dwsys\$.htm</i>	2.87%	18
9	<i>http://198.187.0.42/ehp/dw/dwreuse.htm</i>	2.87%	18
10	Washington Division of Drinking Water - Staff Contacts <i>http://198.187.0.42/ehp/dw/dwnames.htm</i>	2.23%	14
	Total	68.58%	430

Most Downloaded Files				
	File	No. of Downloads	% of Total	Users
1	http://198.187.0.42/ehp/dw/rev290.pdf	20	12.26%	10
2	http://198.187.0.42/ehp/dw/an_rpt1.pdf	15	9.2%	12
3	http://198.187.0.42/ehp/dw/tocsum2.pdf	12	7.36%	6
4	http://198.187.0.42/ehp/dw/nitrates.pdf	11	6.74%	9
5	http://198.187.0.42/ehp/dw/97fsnam2.pdf	10	6.13%	7
6	http://198.187.0.42/ehp/dw/97fspri.pdf	9	5.52%	6
7	http://198.187.0.42/ehp/dw/newes2.pdf	8	4.9%	6
8	http://198.187.0.42/ehp/dw/standard.pdf	8	4.9%	8
9	http://198.187.0.42/ehp/dw/97fscert.pdf	8	4.9%	5
10	http://198.187.0.42/ehp/dw/990rev97.pdf	6	3.68%	4

Most Active Organizations				
	Organizations	Hits	% of Total	User Sessions
1	America Online aol.com	155	5.23%	39
2	Microsoft Corp. microsoft.com	135	4.55%	50
3	Digital Equipment Corp. dec.com	113	3.81%	92
4	Western Library Network wln.com	79	2.66%	3
5	epa.gov	78	2.63%	12
6	164.110.150.15	59	1.99%	2
7	rh2.com	59	1.99%	4
8	Uunet Technologies Inc. uu.net	57	1.92%	12
9	165.151.101.142	47	1.58%	2
10	198.238.218.221	46	1.55%	6
	Total	828	27.94%	222

Most Active Countries		
	Countries	User Sessions
1	United States	477
2	Canada	11
3	Australia	4
4	France	3
5	Yugoslavia	2
6	Ireland	2
7	Iceland	1
8	Cyprus	1
9	Mexico	1
10	Romania	1
11	Italy	1
12	Brazil	1
13	Japan	1
14	Belgium	1
15	South Africa	1
	Total	508

Activity by Organization type				
	Organization	Hits	% of Total	User Sessions
1	Company	1040	56.79%	288
2	Network	375	20.48%	90
3	Education	189	10.32%	48
4	Government	167	9.12%	21
5	Organization	54	2.94%	6
6	Military	6	0.32%	2
	Total	1831	100%	455

Activity by State		
	State	User Sessions
1	California	113
2	Washington	96
3	Virginia	60
4	Colorado	13
5	Minnesota	7
6	Idaho	6
7	New Jersey	6
8	Oregon	4
9	Illinois	3
10	Pennsylvania	3
	Total	311

Terminology and Definitions

Following are definitions for terms used in this report and throughout the World-Wide Web in general. These terms are also common to the WebTrends Web Server analysis tool.

Browser: A program used to view HTML documents (i.e. NetScape, Mosaic, Microsoft Explorer, etc.).

Client: The browser (see above) used by a visitor to a Web site.

Client Errors An error occurring due to an invalid request by the visitor's browser. Possible errors include:

400 Bad Request The request could not be understood by the server due to malformed syntax.

401 Unauthorized The request required user authorization or the authorization was refused.

403 Forbidden The server understood the request, but the server refused to fulfill it.

404 Not Found The server did not find anything matching the request by the client. The page possibly does not exist.

Combined Log File Two additional fields (Referrer and User Agent) are added to the Common Log File (see below) to create the Combined Log File.

Referrer: The referring URL (i.e. the URL which directed the user to your site).

User Agent The browser and platform used by the visitor.

Common Log File A log file format developed by NCSA which has become the standard logging format for most Web servers.

User Address The IP address or domain name of the user accessing the site.

Rfc931: This field has become obsolete and is usually blank but some web servers use it to log Domain names for multi-homed log files.

User Authentication The user name if it is required for access to the site.

Date/Time: The date and time of the access and the time offset from GMT.

Request The GET (a page request) or POST (a form submission) command.

Return Code The return status of the request which specifies whether the transfer was successful.

Transfer Size The number of bytes transferred for the file request (i.e. the file size).

Company Database The database installed and used by WebTrends to look up the company name, city, state and country for a specific domain name.

Domain Name The text name corresponding to the numeric IP address of a computer on the Internet (i.e., www.egSoftware.com).

Domain Name Lookup The process of converting a numeric IP address into a text name (for example, 204.245.240.194 is converted to www.egsoftware.com).

Filters: A means of narrowing the scope of a log file view or report by specifying ranges and/or types of data to include or exclude.

FTP: File Transfer Protocol is a standard method of sending files between computers over the Internet.

GIF: Graphics Interchange Format is an image file format commonly used in HTML documents.

Hit: An action on the Web server, such as when a user views a page or downloads a file.

Home Page URL Path The local path or Internet URL to the default page of the Web site for which the report is being generated.

HTML: Hyper Text Markup Language is used to write documents for the World Wide Web to specify hypertext links between related objects and documents.

HTTP: Hyper Text Transfer Protocol is a standard method of transferring data between a Web server and a Web browser.

In-line Image A graphic image displayed with an HTML document.

JPEG: Joint Photographic Expert Group is a method of storing an image in digital format.

Log File: A file created by a Web server which contains all of the access information regarding the activity on a Web site.

Log File URL Path The local path or Internet URL for the log file to be used for the report.

MPEG: Moving Pictures Expert Group is a method of storing movie files in digital format.

Multi-homed Domain The domain name or IP address of one of the sites in a multi-homed log file (see below).

Multi-homed Log File A single log file that contains the access information for multiple Web sites.

Multi-homed Web Server A single computer that is hosting more than one Web site.

Platform: The operating system (i.e. Windows 95, Windows NT, etc.).

Protocol: An established method of exchanging data over the Internet.

Return Code The return status of the request which specifies whether the transfer was successful. Possible "Success" codes are:

200 = Success OK

201 = Success Created

202 = Success Accepted

203 = Success Partial Information

204 = Success No Response

300 = Success Redirected

301 = Success Moved

302 = Success Found

303 = Success New Method

304 = Success Not Modified

Possible "Failed" codes are

400 = Failed Bad Request

401 = Failed Unauthorized

402 = Failed Payment Required

403 = Failed Forbidden

404 = Failed Not Found

500 = Failed Internal Error

501 = Failed Not Implemented

502 = Failed Overloaded Temporarily

503 = Failed Gateway Timeout

Server. A computer that hosts information available to anyone accessing the Internet.

Server Errors An error occurring at the server. Possible errors include:

500 Internal Server Error The server encountered an unexpected condition preventing it from fulfilling the request.

501 Not Implemented The server is not capable of supporting the request.

502 Bad Gateway The server, while acting as a gateway or proxy, received an invalid response from the upstream server it accessed in attempting to fulfill the request.

503 Service Unavailable The server was unable to handle the request due to temporary overloading.

TCP/IP: Transmission Control Protocol/Internet Protocol comprises the rules defining the method by which data is transferred between computers on the Internet.

TIFF: Tag Image File Format is an image file format.

URL: Universal Resource Locator is a means of identifying an exact location on the Internet. For example, <http://www.egsoftware.com/html/info/default.htm> is the URL which defines the use of HTTP to access the Web page Default.htm in the /html/info/ directory on the e.g. Software, Inc. Web server). As the previous example shows, a URL is comprised of four parts: Protocol Type (HTTP), Machine Name (egsoftware.com), Directory Path (/html/info/) and File Name. (default.htm)

User Address The domain name or IP address for the remote user.

User Agent The fields in an extended Web server log file indicating the browser and the platform used by a visitor.

User Session A session of activity (all hits) for one user of a Web site. A unique user is determined by the IP address or domain name. By default, a user session is terminated when a user falls inactive for more than 30 minutes.

World-Wide Web (WWW, the Web, W3) The Web is a HyperText-based, distributed system developed to provide Internet users an easy, intuitive means of accessing information.

XBM: An XBitMap is a simple, black-and-white image format.